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Released: 7th May 2013

Modified:

Subject: IPSec VPN's fail to establish

Product: FortiOS

Description:

FortiGate devices running FortiOS 4.0MR3 Patch 13 may experience problems establishing IPSec VPNs after upgrading to this release of software. This may occur when there are multiple IPSec phase 2's bound to a single phase 1 and selectors are defined as subnets rather than ranges.

Affected Versions:

FortiOS 4.0MR3 Patch 13

Resolution:

A software solution will be available in FortiOS 4.0MR3 Patch 14. For an immediate workaround the phase 2 selector type can be changed to a range (ex: 192.168.1.1-192.168.1.255) instead of a type subnet (ex: 192.168.1.0/24)

Technical Support Contact Information:

Fortinet technical support home page: <https://support.fortinet.com>

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